



Compare to Heart of Hospice ▼

- Independent free standing Hospice
- Not managed by a hospital / Home Health
- Admits patients on evenings & weekends
- No restrictions on visit times or frequency
- No co-pay for equipment or medications
- The most experienced Hospice team
- We Honor Veterans Preferred Provider
- Never charges patients for Services
- Medical Director certified in Palliative Care
- Bereavement support and groups
- Active volunteers and youth volunteers
- Heart to Heart Care Program
- Non-Profit Foundation for patients/families
- Medicare/Medicaid Certified
- Will visit after hours as needed

HEART. It's in our name, it's in our care.

Is your Hospice "For Profit" or a "Non-Profit" ?

Heart of Hospice is proud of the fact that we are both!

Heart of Hospice is proud to be employee owned, proud to pay taxes on the money the government pays for our services, and particularly proud of our Heart of Hospice Foundation, a 501(c)3 tax deductible Non-Profit serving all Hospice patients in the Columbia Gorge.

We set up our care giving side as For Profit so we can focus on patient care, not fund-raising. We set up the Foundation so that 100% of the donations go to patients and families! Heart of Hospice or its employees and volunteers provide all of the administrative and overhead costs of the Foundation.

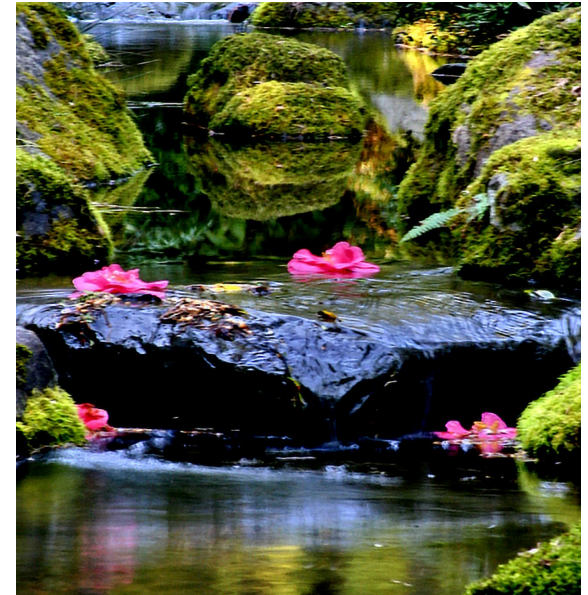
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Heart of Hospice



How To Choose a Hospice

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Heart of Hospice

How To Choose a Hospice

This may or may not be your first time choosing a Hospice. We believe that it is important to find the right fit. Our team has put together some questions and answers that can help you explore your options.

How Do We Know if it is Time for Hospice?

You may be researching Hospice because your doctor has suggested Hospice Care, or you may be wondering if it is time to have your doctor evaluate you/your loved one for Hospice Care.

One of the most common sentiments from families who have been helped by Hospice Care is that they wish they had known about Hospice or been referred to Hospice sooner.

Medicare has very firm criteria that Medicaid and other insurances follow for Hospice eligibility. A referral to Hospice is appropriate when:

- ♥ A patient has a terminal illness and meets medical guidelines. This applies to all illnesses, not just cancer.
- ♥ Comfort Care and symptom management become the primary focus.
- ♥ Curative treatment is no longer the patient/family choice or option.

We encourage you to use this information in a conversation with your doctor, and/or call us to discuss your situation in more detail.

Who Can Refer to Hospice?

Referrals may be made to the Hospice program by the patient's physician, by the patient or family, or by any caregiver.

How Can We Get on Hospice?

All it takes is one phone call to Heart of Hospice. We can take care of the rest.

Once We Decide on Hospice, How Long Does it Take To Get Services?

Heart of Hospice is proud of the fact that we will admit to service on your schedule, not ours. This can include evenings, weekends, and holidays if necessary. Typically we admit the same day as the referral.

What Does Hospice Cost?

Heart of Hospice never charges patients for their services, no charge, no co-pay. Hospice care is covered by Medicare, Medicaid, Insurance or our own charitable care.

What Services Does Hospice Provide?

Your team leader will be a Registered Nurse and care includes Physician Services, Nursing Care, Social Services, Hospice Aide, Chaplain, Bereavement Support, Trained Volunteers, and Medicines, Equipment and Supplies related to your diagnosis.

When and Where are Services Provided?

We provide Hospice services wherever you are: Private home, nursing home, residential facility, foster home, veterans home, even in the hospital.

We base the number of visits on your individual needs and wishes. We are available for call 24/7 and make visits whenever needed.

Our typical patient will see a Registered Nurse twice a week, the Hospice Aide three times a week and the Chaplain and Social Worker as needed or requested.

I am in Providence hospital or my doctor works for Providence. Do I have to use their Hospice?

No. You always have a choice of providers. We welcome Providence patients and you can keep your primary physician. Our specialized Medical Directors will work closely with them regarding your needs.

What if I Get Better or I am Not Quite Ready For Hospice?

Heart of Hospice has the most extensive Palliative Care program in the Gorge. Our "**Transitions**" Program offers services to include RN visits, certified counselors, a Board Certified Palliative Care Medical Director and a Hospice Certified Pharmacist Consultant.

This program was designed to allow patients to "transition" onto Hospice or back to Palliative Care as their condition changes.

If Heart of Hospice Care is Free Why Don't All Eligible Patients Use Hospice?

We understand that electing Hospice Care is a big decision for patients and families who are reluctant to give up curative care. However, it is one of the few medical services available at no cost to the patient or family.

While we can't add days to your life, we can add life to your days.

We encourage you to use this information in a conversation with your doctor, or feel free to call us to discuss your situation in more detail.

Executive Director:

Jodi Goatcher, BSN, RN, CNP