

Why Choose Us

Not all hospices are the same. Heart of Hospice is unique for several reasons:

- ♥ As your only independent local Hospice, we believe that the patient and family come first.
- ♥ We were started by experienced nurses who understand the unique needs of Hospice patients.
- ♥ We schedule the number of visits based on your needs, not our schedule.
- ♥ We take time as needed with our patients and families.
- ♥ We promote the emotional bonds that occur between caregivers and patients.
- ♥ We will provide visits as needed 24/7 rather than only instructing over the phone.



Executive Director:

Jodi Goatcher, BSN,RN,CNP

541-386-1942

For more information about us, our team of caregivers, grief support, frequently asked questions, or detailed discussions about our services, please visit us on-line at www.HeartOfHospice.Org or call our office at 541-386-1942.

The Non-Profit Heart of Hospice Foundation supports all Hospice patients in the community through its Mission of supporting Heart to Heart Care and providing emotional and financial support to Hospice patients and families in need.

For more information about volunteer opportunities or how to donate, visit us at www.HeartOfHospiceFoundation.Org

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Heart of Hospice

HEART. *It's in our name, it's in our care.*



Heart to Heart Care ©

*The only local independent Hospice
serving the Columbia Gorge*

541-386-1942

541-296-2289

888-882-1942

Heart of Hospice Services

Physician Services

- ♥ Coordinated care between the patient's personal physician and our Medical Directors
- ♥ Our Medical Director is specially trained and Board Certified in Palliative Care and Pain Management

Nursing Care

- ♥ Scheduled visits at your convenience
- ♥ Experts in pain management and symptom management

Social Services

- ♥ Counseling, on-going support and education
- ♥ Provides resources management

Hospice Aides/Homemakers

- ♥ Personal Care, Pampering
- ♥ Light housekeeping

Chaplain

- ♥ Non-Denominational visits, when requested, specializing in end of life issues
- ♥ Assists with spiritual needs

Bereavement

- ♥ Helps patients and their families cope with grief and loss
- ♥ Support to families for 13 months following the death of a loved one

Trained Volunteers

- ♥ Physical, emotional, and social support to patients and loved ones

Medicines/Equipment & Supplies

- ♥ Related to diagnosis, comfort medicines
- ♥ Hospital beds, wheel chairs, oxygen, etc.
- ♥ Bandages, dressings, catheters, etc.

Frequently Asked Questions

I am in Providence hospital or my doctor works for Providence. Do I have to use their Hospice?

No – you always have a choice of providers. We welcome Providence patients and you can keep your primary physician. Our specialized Medical Directors will work closely with them regarding your needs.

Who can refer to Hospice?

Referrals may be made to the Hospice program by the patient's physician, by the patient or family, or by any caregiver.

Who can be on Hospice?

Hospice is appropriate for patients with a life expectancy expressed as months, rather than years.

Both the patient and their primary care physician must approve the referral to Hospice before services can be provided.

Where is Hospice provided?

Hospice care can be received in the home, an assisted living facility or a skilled nursing facility. We also proudly serve patients in the Oregon Veteran's Home.

Do you admit on weekends and evenings ?

We have staff available to make presentations and admissions when it is convenient for you and your family, including weekends.

Do you see patients on evenings and weekends?

Your care is directed by a Registered Nurse who will schedule your nursing visits, and care by your Hospice Aide, Chaplain and Social Worker as needed. We are available for call 24/7 and will make visits whenever needed.

If you need a visit after hours or on the weekend, we will come out to see you, not just instruct over the phone.

What Does Hospice Cost?

Heart of Hospice never charges patients for their services, no charge, no co-pay.

Hospice care is covered 100% by Medicare, Medicaid, most private insurance plans, or our own charitable care.

The availability of Medicare/Medicaid or private insurance is not a criteria for admission to Heart of Hospice.

We can do no great things, only
small things with great love –
Mother Theresa

What is Heart to Heart Care?

Together with the Non-Profit Heart of Hospice Foundation, our staff and volunteers provide additional support to Hospice patients and families. Heart to Heart activities have included fishing trips, anniversary parties, excursions, birthdays, puppy showers, lunch dates and more....many small things done with great love.

For more information on the Heart of Hospice Foundation's mission and activities, please visit **HeartOfHospiceFoundation.Org**

Heart of Hospice is Medicare/Medicaid Certified

Member, National Hospice and Palliative Care Organization (NHPCO)

Accredited, Oregon Hospice Association (OHA)

Licensed, Washington and Oregon